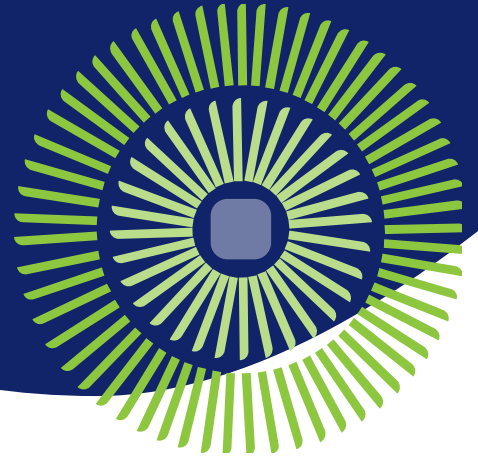




Career Opportunity

IT Cards & Payments Lead

First Capital Shared Services Ltd is looking to hire an experienced and skilled professional to join its IT Team as **IT Cards & Payments Lead**.

Role Overview: The IT Cards & Payments Lead will be responsible for managing and delivering IT projects and support activities related to ATMs, POS, EFT, and settlement platforms, ensuring alignment with regulatory requirements and business objectives. This role involves collaborating with internal and external stakeholders to troubleshoot and resolve system issues, while driving initiatives to enhance system performance, uptime and customer experience. Additionally, the incumbent will contribute to strategic projects that support the Group's digital payments transformation and innovation roadmap.

Key Responsibilities

- Collaborate with vendors, card associations, and internal/external stakeholders for solution delivery and support.
- Coordinate and ensure prompt resolution of incidents, service requests, and change management activities, maintaining strong governance and adherence to best practices.
- Lead end-to-end lifecycle of card and payment system implementations, from requirement gathering to deployment and support.
- Ensure maximum system uptime and reliability of all Cards & Payments platforms by proactively identifying and addressing potential issues.
- Review, validate, and prepare test plans, configurations, and testing results for new releases, patches, and enhancements.
- Supervise and coach the juniors, fostering a culture of technical excellence, accountability, and continuous learning.
- Ensure compliance with all regulatory, network, and security standards applicable to card and payment systems.
- Manage system audits, vulnerability assessments, and remediation measures to maintain a secure and compliant environment.

Qualifications & Skills

- Minimum a Degree, preferably in Information Technology, Computer Science or a closely related discipline.
- Minimum 6 years of work experience in IT, with at least 4 years of proven experience in cards and payments field, preferably in the banking sector.
- Relevant certifications in VISA, MasterCard & Project Management would constitute an added advantage.
- Deep understanding of SQL, Unix and basic programming principles.
- Hands-on experience with Payment Switches (preferably SmartVista) and ISO 8583 messaging standards.
- Familiarity with VISA and MasterCard simulators and related scheme requirements.
- Good leadership, communication, and stakeholder management skills.
- Customer-focused, with strong analytical and problem-solving skills, and the ability to adapt and respond effectively to diverse business queries.

How to apply

To apply, please submit your application, updated CV, and any other relevant documents by **24th November 2025**, to: talent@fcssl.com

Please note that only shortlisted candidates will be acknowledged.